



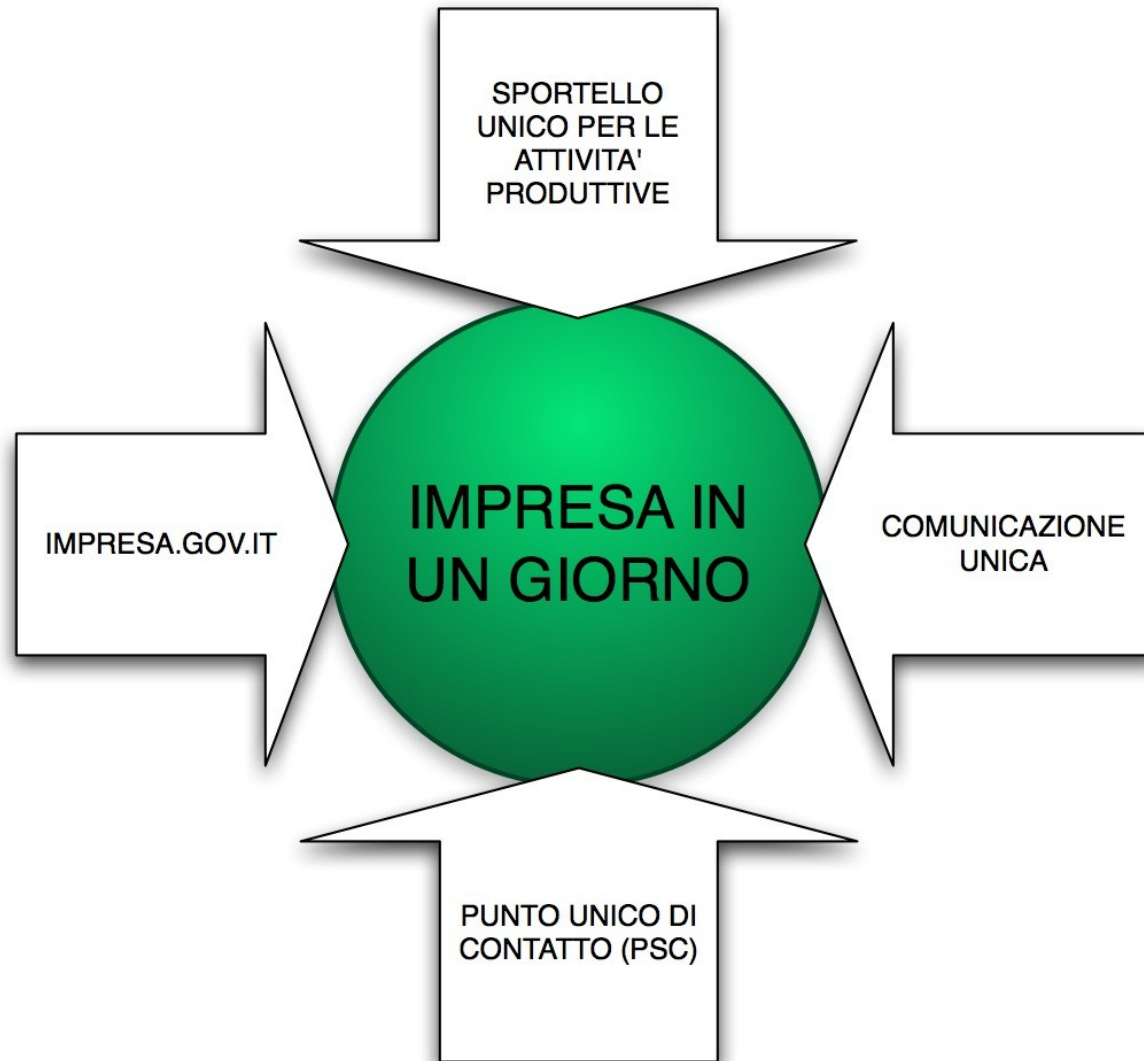
impresa in un giorno

the Italian PSC

impresa in un giorno

Business Events	BEFORE		AFTER	
	procedures	CAs	procedures	CAs
Registration	Notification	Chamber of Commerce	Notification	Chamber of Commerce
	Notifications	Agenzia Entrate, Inps, Inail		
Set-up	Authorisations	SUAP	Authorisations	SUAP
Start-up	Authorisations / Notifications	Municipality, ASL, VVF, ..	Notifications / Authorisations	

impresa in un giorno



impresa in un giorno

Segnalazione Certificata Inizio Attività
[SCIA]

NOTIFICATION PROCEDURES

29-03-2011

Domanda unica
[procedimento ordinario]

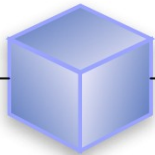
AUTHORISATION PROCEDURES

30-09-2011

impresa in un giorno



IMPRESA



Impresa

Dove:

Cosa:

oppure

impresainungiorno.gov.it

A chi rivolgersi per l'avvio di attività alberghiera a Monselice

Comune di Monselice
Responsabile SUAP: Andrea Rossi
www.suapmonselice.it
PEC: suap@cert.mail.it
Modulistica: www.suapmonselice.it/fo

Agenzia per le Imprese di Abano
Settore di accreditamento: Alberghi
www.agenziaabano.it

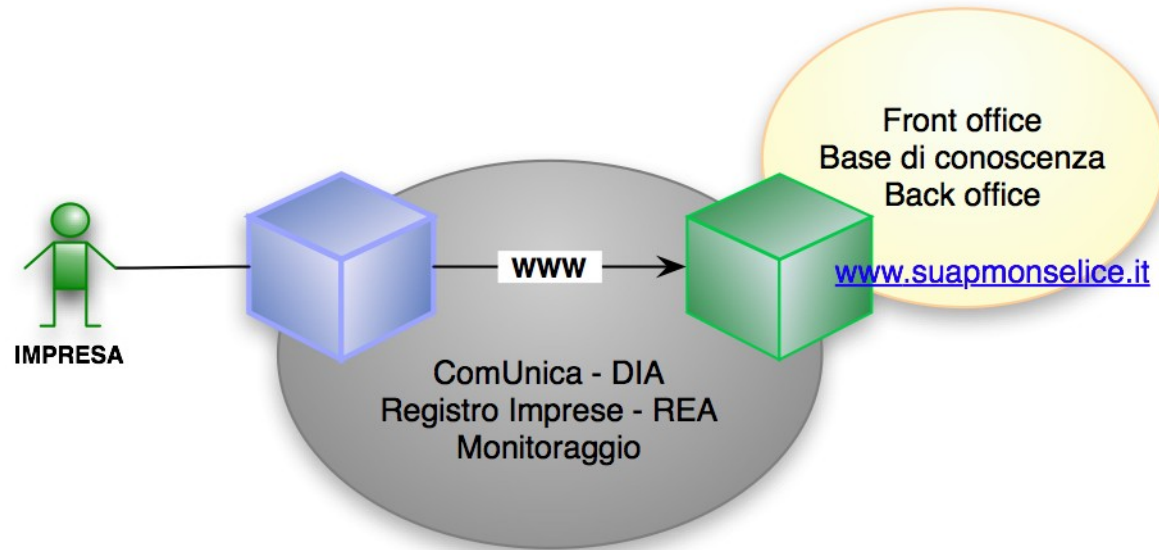
impresainungiorno.gov.it

A chi rivolgersi per l'avvio di attività alberghiera a Monselice

Comune di Monselice
Riferimento SUAP: Andrea Rossi
Suap gestito dalla Camera di Commercio di Padova
www.suap.camcom.pd.it
PEC: suap@pd.legalmail.camcom.it
Modulistica: www.suap.camcom.pd.it/fo

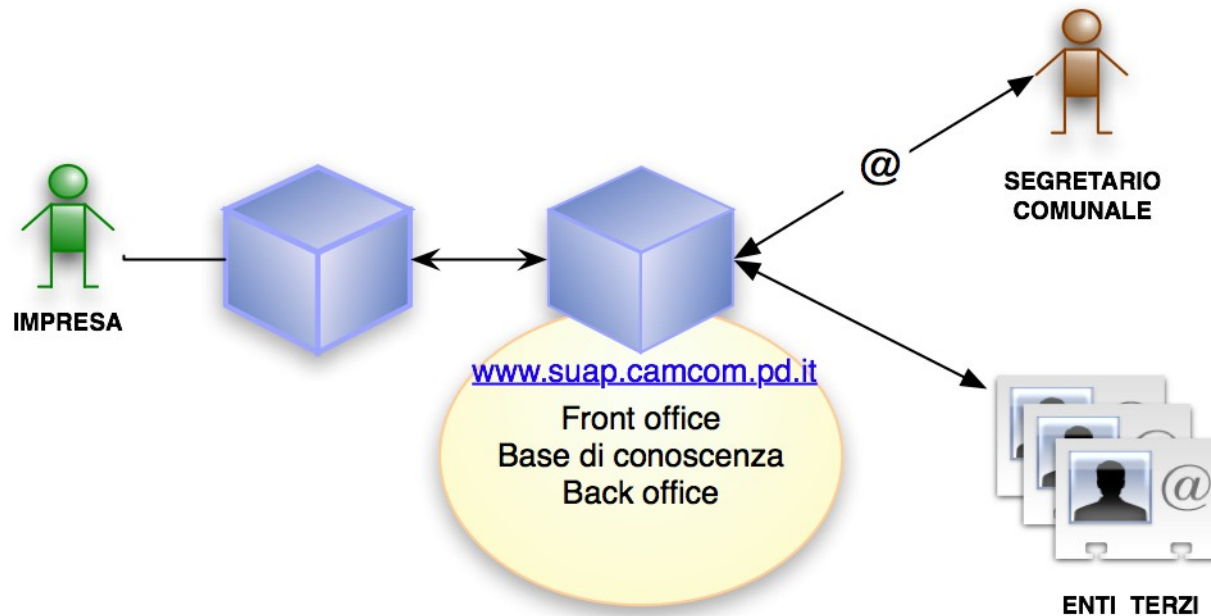
Agenzia per le Imprese di Abano
Settore di accreditamento: Alberghi
www.agenziaabano.it

impresa in un giorno



“impresa in un giorno” and “independent” local Authority

impresa in un giorno



Chamber of Commerce as the local Authority “front-end”



impresa in un giorno

How information is “[de]structured”

- [online] on the national PSC web site
 - [online] via the interactive “step by step” notification procedure (Chamber of Commerce)
 - [by email] via the national PSC “contact center”
-
- [online and/or email] local Authority (Municipality)



impresa in un giorno

type of information available

- [national PSC] => initial guidelines, general information and overall requirements
- [local Authority] => local service sector information and requirements



impresa in un giorno

language support (information)

- [national PSC web site] => italian + (english)
- [“contact center”] => italian + english
- [local Authority] => italian



impresa in un giorno

language support (procedures)

- [“ComUnica”] => italian
- [“impresa in un giorno”] => italian
- [others run by local Authority] => italian

impresa in un giorno

steps required [identification/authentication]

- [“ComUnica”] => user-id/psw + CNS/CRS^o
- [“impresa in un giorno”] => (user-id/psw) + CNS/CRS
- [other local procedures] => user-id/psw and/or strong authentication and/or CNS/CRS

^o Carta Nazionale/Regionale dei Servizi (eID)



impresa in un giorno

steps required [information provision]

- [“ComUnica”] => online interactive application
- [“impresa in un giorno”] => online interactive application
- [other local procedures] => [FD* + PEC°] and/or [CNS/CRS + interactive application], ...

* Firma Digitale (qualified signature)

° Posta Elettronica Certificata (registered email)

impresa in un giorno

steps required [electronic signatures]

- [“ComUnica”] => FD
- [“impresa in un giorno”] => FD
- [other local procedures] => FD



impresa in un giorno

steps required [payment of fees]

- [“ComUnica”] => online [credit card required]
- [“impresa in un giorno”] => upload of receipts[°] (online system will be implemented)
- [other local procedures] => ...

[°] bank transfer, postal order, stamp duties, ...



impresa in un giorno

steps required [receipt: information + delivery]

- [“ComUnica”] => delivered by PEC, start-up if OK
[if “infrastructure” does not require notification to local authority]
- [“impresa in un giorno”] => delivered by PEC, start-up if OK
[CA has up to 60 days for inspections]
- [local procedures] => delivered by web-site or PEC
[CA has up to 60 days for inspections]

impresa in un giorno

steps required [monitor ongoing procedures]

- [“ComUnica”] => information provided by web-site (+ PEC)
- [“impresa in un giorno”] => information provided by web-site (+ PEC)
- [other local procedures] => information provided by web-site and/or by PEC and/or standard email



impresa in un giorno

steps required [replies on the outcome]

- [“ComUnica”] => delivered by PEC
- [“impresa in un giorno”] => delivered by PEC
- [other local procedures] => delivered by web-site and/or PEC and/or standard email



impresa in un giorno

procedures' readiness for users from other MS


- [“ComUnica”]
in italian, requires PEC + FD
- [“impresa in un giorno”]
in italian, requires CNS/CRS + FD + PEC
- [other local procedures]
in italian, require CNS/CRS and/or FD and/or PEC



Food and beverages: required procedures

- [registration] => online (available since april 2010)
 - Chambers of commerce
 - Tax ID and VAT number
 - Social security (INPS)
 - Workers' insurance (INAIL)
- [notification to ULSS*] => online (available via PSC)
- [licence from Municipality] => not yet available via PSC

* Food and Health local Authority



What is SPOCS?

- SPOCS - Simple Procedures Online for Cross – Border Services is the large scale pilot project launched thanks to the CIP ICT PSP Programme in May 2009.
- SPOCS is expected to build the next generation Points of Single Contact, which has been set up by every European country implementing Services Directive, through the availability of high impact cross-border electronic procedures.
- SPOCS will provide seamless electronic administrative procedures by building cross border interoperability based on existing systems and solutions in Member States

Example

Italian tourist/travel agent wants to expand his business to Bremen, Germany. Can he do this online from his office? Is it secure?

YES! SPOCS



ITALY – piloting scenarios

- Main piloting processes
- Incoming (foreign SP → Italy)
 - ✓ Real Estate Agent/House Builder – set up of a business
 - A Registered email account is required (SPOCS WP3)
 - Digital signature is required for some documents (SPOCS WP2)
 - ✓ Real Estate Agent/House Builder– look for info on professions and equivalent documents (SPOCS WP1, SPOCS WP4)
- Outgoing (Italian SP → foreign country)
 - ✓ Real Estate Agent/Master Builder /Travel Agent – OCD (Omnifarius Container for eDocuments) implementation
 - OCD creation / OCD verification (SPOCS WP2)
 - digital signature validation of a single payload document (SPOCS WP2)
 - possibility to send the OCD instance through the eDelivery channel (SPOCS WP3)



impresa in un giorno

the Italian PSC